Jumanji 2020

Lessons from the Seemingly Never-Ending Disaster Exercise

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2020 – The Year of the Meme

IF THE YEAR 2020 HAD A SPOKESMAN

Every month so far in 2020 has been like...

But wait, there’s more!
One of the most 2020 things....
Me: “I can’t wait until this whole COVID situation is over so we can move on”

Murder hornets:

Earthquakes reported near Yellowstone National Park

BINGO

Apes take over | Murder Hornets | Mystery seeds | Plague | Rapture
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Florida man wins presidency | Snow in Fl | Nuclear Event | Random Explosion | Zombies Rise

UFOs | Conspiracy theory proves true | Free! | Major hurricane | WW III
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Flying sharks | Wildfire | Anarchy | Cyber attack | Robot takeover

I have no idea where this goes on the 2020 apocalypse BINGO card...

1st world country collapse | Pandemic | Tsunami | Earthquake | Earths core leaks

Who had hurricane conga line for August?

Who had Sharknado for June?

And at this point I’m too afraid to ask.
2020 was defined by events and incidents:

- **January** – Information sharing & planning
- **February** – Initial updates to NHC staff on COVID
- **March** – NHC EOC opened on 03/17/21; Schools close; Paper product shortages
- **April** – NC Ports support; Testing starts; local severe weather
- **May** – Phase 1 reopening; EOC activities transition to Government Center; Murder Hornets
- **June** – Phase 2 reopening continues; Civil unrest; 2020 Hurricane season
- **July** – Ebola concerns in Congo; Twitter hack
- **August** – Hurricane Isaias; Beirut port explosion
- **September** – Phase 2.5 reopening; Tyler Technologies Security Breach
- **October** – Phase 3 reopening begins; Murder Hornets (again)
- **November** – National elections; Limited indoor gatherings
- **December** – Vaccine rollout (12/22/20 in NHC)
Things we discovered:

- 450+ through-put capabilities at mobile distribution sites
- COOP plans in place
- Process for teleworking was already underway
- Flexibility of space
- Point of distribution plans worked
- Misinformation and/or malinformation
- H1N1 and Ebola plans
- War Against Apathy
- Aligning private sector needs to public sector coordination efforts
Unique opportunities

• Objective: Provide PCR tests for people → Provide vaccination opportunities for people

• Objective: Adapt mass care plans to support surge capacity needs, vaccination efforts, etc… at NHRMC; Adapt plans to support surge for mass fatality needs

• Objective: Support congregate care facilities with equipment, resources, and other needs
Partnerships are key

- Objective: Develop a plan to vaccinate homebound NHC residents
What made it all work?

- Buy in and support from leadership
- Early unified command presence
- Engagement with agencies (not just a “public health problem”)
- Open and transparent decision making
- Finding common opportunities to collaborate across all factors of government partnerships
- Mental health care
Questions?

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