



NC Association of County Commissioners

Health and Human Services Steering Committee

N.C. Department of Health and Human Services
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What we will cover

- Medicaid Update
- Managed Care Suspension
- Tailored Plan Update
- Questions and Answers

Medicaid Managed Care Update

Medicaid Update

- Managed Care remains suspended indefinitely
- DHHS does not have a new date for managed care implementation
- Medicaid spending/budget under Continuing Resolution
- Beneficiaries advised to continue to access services through current services

DHHS' Priorities

➤ Suspension

- **Beneficiaries: Ensure beneficiaries have a clear message on what to do know and what to do when managed care restarts**
- **Providers: Continue provider engagement and training and encourage provider contracting with the PHPs**
- **Engagement/Outreach: Continue to hear from and share information with partners, stakeholders; Identify improvements and opportunities**
- **PHP Readiness: Require PHPs to engage in testing and readiness assessments to a place of logical pause or conclusion**
- **Procurement: Move forward with managed care related procurements (Ombudsman, EQRO, and Healthy Opportunities Pilots)**

Suspension Impact on Tailored Plan Development

- **Tailored Plan Request For Applications (RFA) Release**
- **Care Management Certification Timeline**
- **Impact on Members**
 - **Notices to Exempt Individuals Mailed in December**
- **Crisis System Support**
- **Behavioral Health Contracting (Standard Plans)**

Additional Information Released/Pending

- **Care Management Manual Released**
 - **Care Management Webinar Held**
 - **Fact Sheet on Request to Stay in LME-MCO**
 - **More Information on Auto Assignment**
 - **Auto Assignment/Enrollment Fact Sheet**
 - **Auto Assignment/Enrollment Webinar**
 - **Information on School-based services**
 - **Information on NEMT**
 - **Planning for Foster Care Design**
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Questions/Discussion

Transformation Suspension Summary

Identification of transformation areas being suspended, slowed down, or continued.

Suspend (13 areas)	Slow Down (18 areas)	Continue (31 areas)
<ul style="list-style-type: none"> • Open Enrollment • EB Onsite County Support • Transition of Care • PHP Readiness • Divisional Readiness • Go-Live Deployment Planning • Execution • Selected End to End Testing- RX lock ins, Pas, Utilization based payments 	<ul style="list-style-type: none"> • Auto Enrollment • Provider Outreach / AHEC • Reporting and KPI Definition • AMH Program Implementation • PHP Inbound Deliverables • Network Adequacy Analysis • Status Monitoring and Reporting • Command Center • SDOH Resource Platform Implementation and overall implementation planning 	<ul style="list-style-type: none"> • NEMT • Procurements / Contracts: Ombudsman, CVO, EQRO, External Evaluator, CCNC, Tribal PCCM, TP RFA, Healthy Opportunities Pilot, Support Vendor Contracts • EB Provider Directory • Flexible Analytics Implementation • Technology Operations • Managed File Transfer Solution / Data • E2E Testing: PHP Auto Assignment, Enrollment Changes, PCP Auto Assignment, Encounters, Claims, Drug Rebate, Capitation Paid, Capitation Paid and Adjusted, Transition of Care, Rx Retro DUR,

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