

## 2018 LGFCU Excellence in Innovation Award Project Evaluation

<b>Project ID</b>	PIP-2
<b>Title of Program</b>	Senior Resources Website
<b>Program Category</b>	
<b>Submission Date</b>	5/1/2018 11:35:39 AM
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<b>County Manager</b>	Hal Johnson
<b>Supervisor</b>	Ross Holt
<b>Implementation Date</b>	24-Oct-16
<b>FLSA Designation</b>	Exempt
<b>Project Team Members</b>	Jean Vollrath, Librarian III, Randolph County Public Library Ginger Flynt, Education Coordinator, Randolph County Senior Adults Association Ruth Scanlan, Community Volunteer

### Description of Productivity Improvement

Randolph County lacks a comprehensive list of resources for area Seniors. As Asheboro has become designated as a Certified Retirement Community such a list becomes increasingly important. Different organizations have created print guides in the past but none were current and print resources are expensive to update and republish. By having this information online in a single location hosted by the public library, information can be readily updated at no cost, it is in a location where Seniors already look for information and where library reference staff have quick access, and it is freely available to all area Seniors with internet access as well as their families who may be at a distance seeking information on their care.

### Description of why this project was initiated

The Randolph County Aging Services Planning Committee (ASPC) which oversees block grant spending for senior home care includes a librarian from Extension Services (the Library's outreach department). She was at an ASPC training at the Piedmont Triad Regional Council of Government (PTRC) along with

two other ASPC members from Randolph County and Randolph's PTRC representative. The other two ASPC members included the new director of the Randolph County Senior Adults Association and a community volunteer. The group was charged with developing recommendations for Randolph County commissioners as to the best services to fund with the block grant money. The group realized that members were not aware of the full scope of services available to Seniors in Randolph County and that there was no comprehensive list. It was decided that developing this list and putting it online would serve two purposes--to assist the ASPC in identifying gaps in services to Seniors on which to base their recommendations and also to provide a comprehensive and much needed list of services to area Seniors and their caregivers.

**Quantifiable results (sustainability, cost savings, cost avoidance and/or a higher level of service).**

**Indication of what resources were used and what was done with any accrued time savings**

This project was undertaken as a group effort of the Randolph County Public Library, the Randolph County Senior Adults Association and the Piedmont Triad Regional Council along with the support of a community volunteer. As this project was in the scope of work for all of these organizations, the organizational meetings and website creation were all accomplished during scheduled work hours and with volunteer support using a free web service (LibGuides) provided by the State Library of North Carolina. The cost of creating this guide has been \$0. Maintaining it resides within the duties of the existing webmasters for the Randolph County Public Library and the Randolph County Senior Adults Association. All print and publication costs are avoided. The original service listings were derived from previous published guides and updated with input from new service providers who can request a listing by completing an online form linked to the website.

**Other descriptive information**

If you wish to view the resource, you can find it online at <http://randolphlibrary.org/SeniorResources/>.