

North Carolina Department of Revenue Contact List for Local Government Officials

Corporate, Excise, and Insurance Tax

Provides for the collection of corporate, excise, and insurance tax including the excise tax on piped natural gas, the franchise tax, and the amusements tax. Serves as a liaison with the General Assembly with respect to issues pertaining to these taxes. For assistance call Lennie Collins at (919) 733-8510 or Greg Radford at (919) 733-8484.

Document and Payments Processing Division

This division is responsible for the distribution of all taxes collected by the NCDOR for local governments. These distributions include: local sales & use, utility/franchise, scrap tires disposal, white goods disposal, hold harmless, and alcoholic beverage. If there are any questions concerning distributions of these taxes, you may contact (919) 733-7644 and request assistance from Cindy Honeycutt or the Distribution Unit.

Examination Division

This division is responsible for audits of taxpayers for sales and use tax and other state taxes. For assistance contact John Sadoff (704)-519-3082 or 919-715-2714) or Alan Woodard (704) 519-3092.

Financial Services Division

This division is responsible for the electronic transfer of the distribution amount and the accompanying email/fax to the recipient. If money is not deposited to the proper account, or the account needs to be changed, contact Rhonda Raynor at (919) 733-6800.

Policy Analysis and Statistics Division

Responsibilities for 1) calculating annual hold harmless payments; 2) providing local governments with confirmation of sales tax refunds disbursed to the local government by OCR; 3) preparing monthly and annual reports on county and city level retail sales and State sales tax collections; and 4) preparing estimates of the fiscal effect of sales tax legislation. For assistance call Richard Jones at (919) 733-4548 or Bill Spencer (919) 733-7725.

Property Tax Division

Exercises supervision over the valuation and taxation of property throughout the state. Appraises property of public service companies. Serves as staff to the Property Tax Commission. For assistance call David Baker or Bill Wilkes at (919) 733-7711.

Sales and Use Tax Division

Responsible for the administration of the sales and use tax laws. Issue interpretations of the law and confer with other divisions in the DOR on sales and use tax matters. Distribute information on law changes, publish technical bulletins, and disseminate information as needed. Follow applicable legislation and provide technical expertise to the General Assembly. For assistance call Andy Sabol at (919) 733-2151.

Taxpayer Assistance Division

This division is responsible for most correspondence with the Department, general taxpayer advice (beyond the call center level), and some audits. They are specifically responsible for the periodic audit of claims for refund from governmental entities and non-profit organizations. For Assistance call Jerry Coble (919) 733-9696 or Rebecca Mudd (919) 733-4285.