

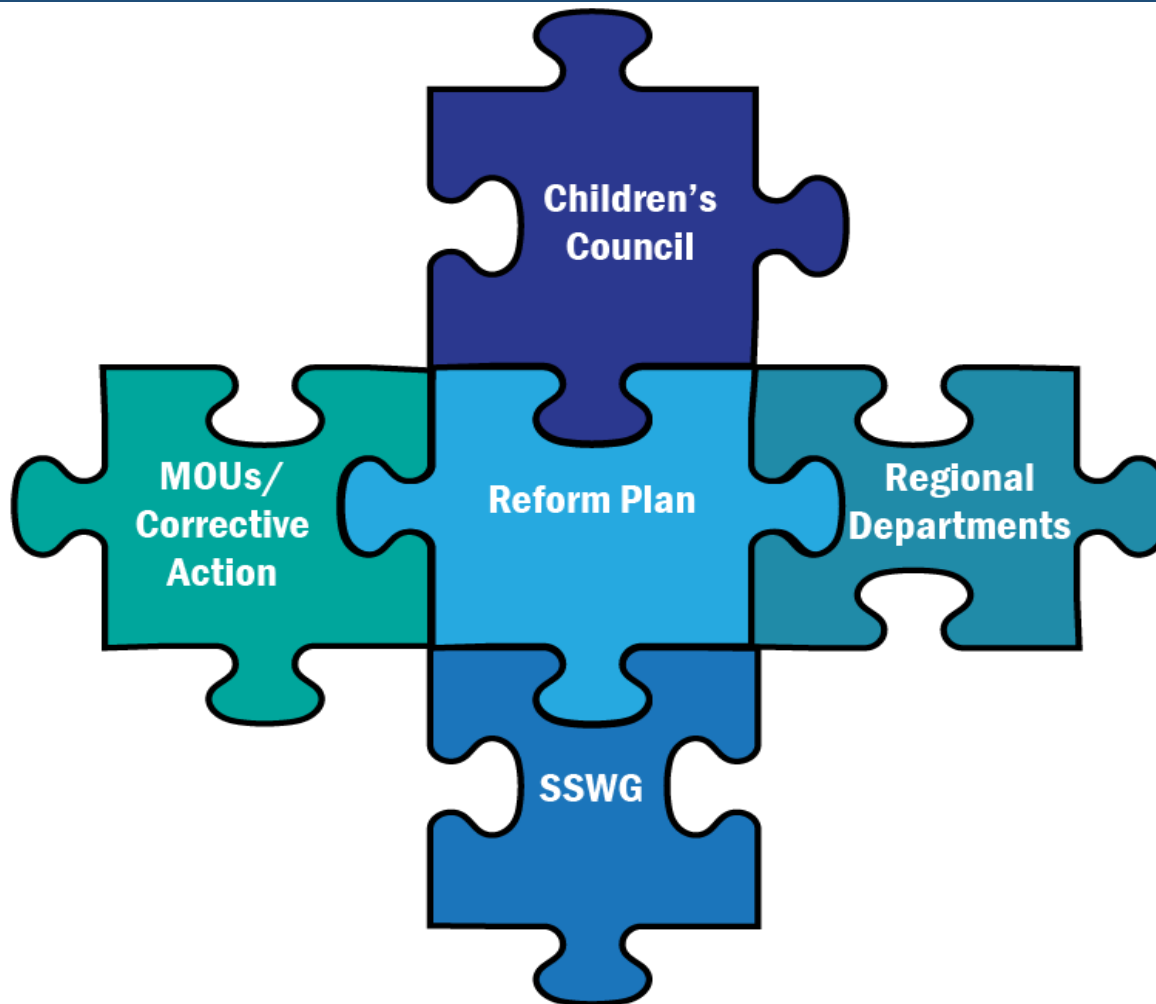
Many Moving Parts: Social Services System Reform



UNC
SCHOOL OF GOVERNMENT



Overview – S.L. 2017-41 (H 630)



Reform Plan

- State contract with outside organization
 - System reform
 - Evaluate the role of the state
 - New strategic direction for social services system
 - Child welfare reform
 - Specific requirement for more detailed reform plan
 - Dashboard
 - Report card
 - NCFAST data



Child Well-Being Transformation Council



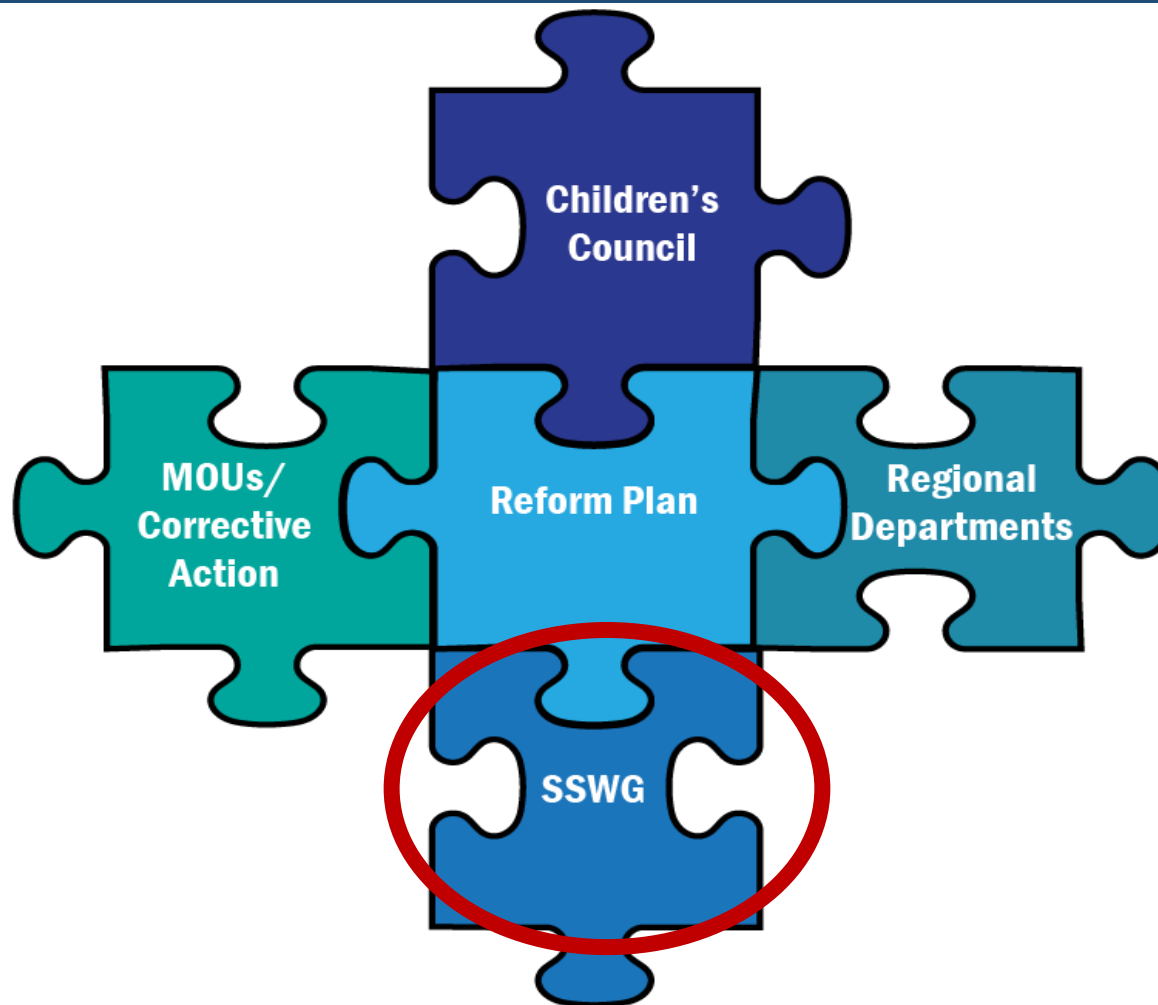
- Focus on improving coordination, collaboration, and communication (C/C/C) among agencies and organizations that provide public services to children
- 25 members; primarily state level
- Reports due June 2019 and 2020; terminates 2020
- SOG directed to convene the first four meetings

Regional Departments

- After March 2019...
- Multi-county social services agencies allowed
 - Public authorities
 - May be limited to certain services
 - Counties must contribute financially to district; contributions to be specified in rules adopted by Social Services Commission



Social Services Working Group



System Questions

Stage One

- What should a regionally-supervised social services system look like?

Stage Two

- What might a regionally-administered social services system look like?

Terms

Regional supervision

- The state has regional offices or staff responsible for supervising county administration of programs

Regional administration

- New regional entities responsible for administering programs
- Not the state, not the county → something different and new



Social Services Systems

State-administered

State-supervised,
county-
administered

State-supervised,
regionally-
administered

State-supervised,
county or
regionally-
administered



Local Relationship Questions

Stage One

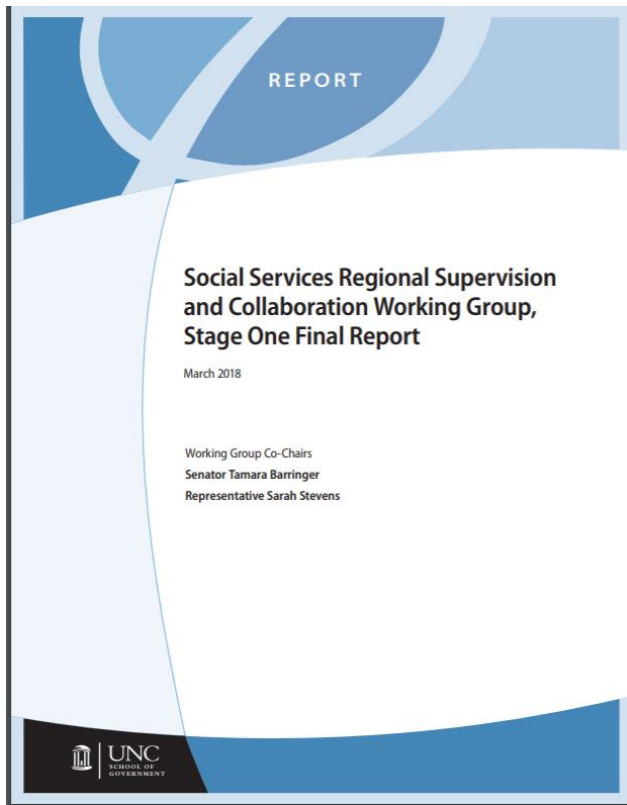
- Should local elected officials play an increased role in supervision/oversight of county departments? If so, how?

Stage Two

- What legislative and regulatory changes are needed to improve inter-county collaboration?



Stage One – Next Steps

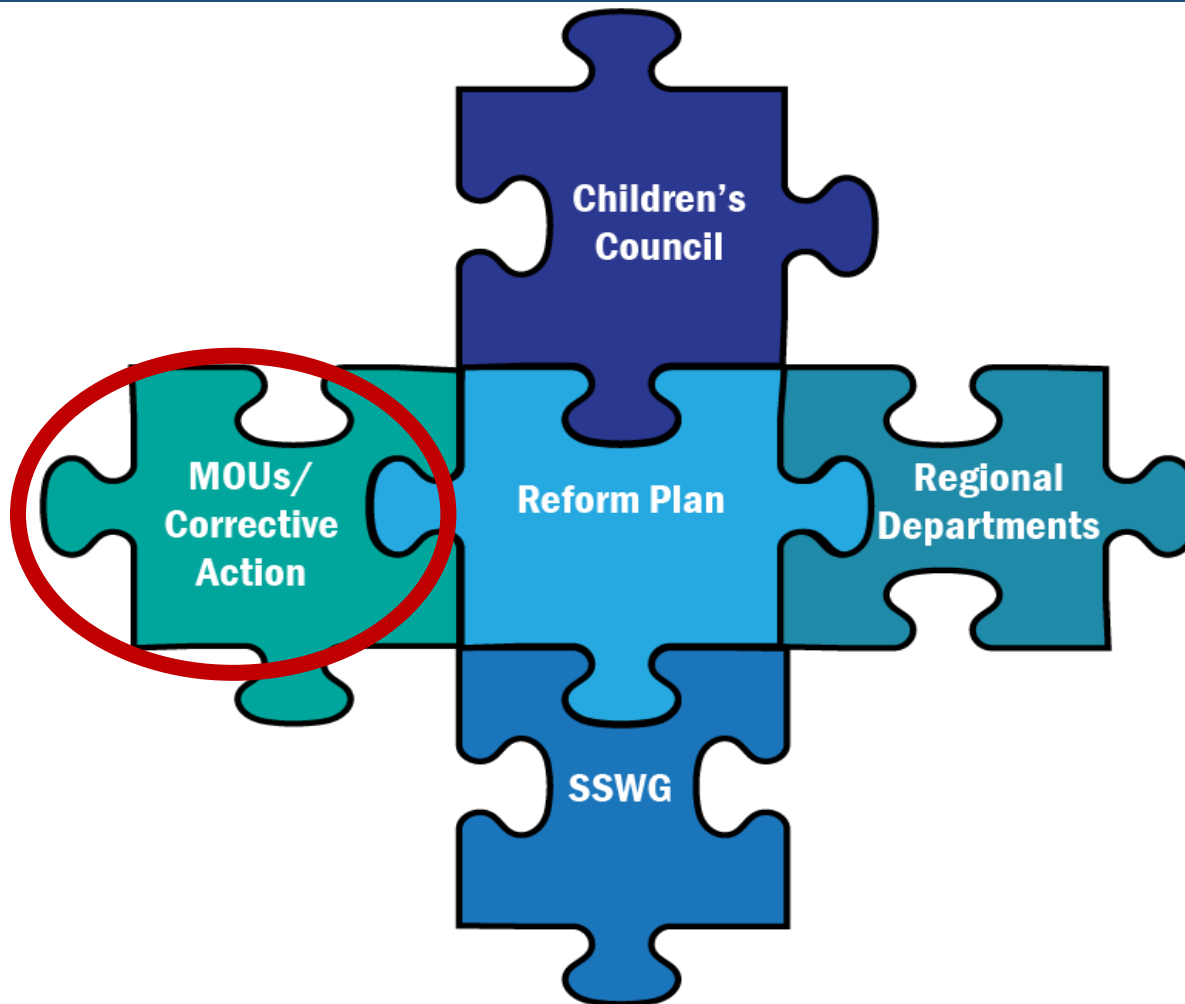


- SSWG report presented to the NCGA on 4/10/18
- Next steps
 - DHHS preparing plan for establishing regional offices
 - Plan due to NCGA by 11/15/18
 - Must take into account SSWG recommendations
 - Must provide for implementation by 3/2020
 - Legislative action required to proceed

Stage Two – Next Steps

- Information gathering: What does SSWG need to know?
 - Changes needed to improve inter-county collaboration
 - Vision for a system of regional administration
- Discussions, interviews, surveys
 - Directors, attorneys, commissioners, DHHS
 - System stakeholders identified in legislation
 - Any interested person (open survey)
 - <https://www.sog.unc.edu/resources/microsites/social-services/stage-two-public-survey>
- Report due February 1, 2019

MOUs/Corrective Action



Questions

