

NCPTS User Conference

Training Sessions

9:00am – 10:00am Opening Session: What is NCPTS?			
10:00am – 10:30am Morning Break			
	Land Records & CAMA Track	Assessment & Collections Track	IT & System Administration Track
10:30-12:00	LR/CAMA User Group Chair: John Burgiss Forsyth County	B & C User Group Roundtable Discussion Chair: Alan Lumpkin Wayne County	IT User Group Roundtable Discussion Chair: Mike Taylor Pitt County
12:00pm – 1:00pm Lunch: On your own			
1:00-2:00	Denali Workflow & Queues	Cashiering: Best Practices	Installation: Overview
2:00-3:00	Denali Appeals Module	Personal Property Processing	Installation: Best Practices
3:00pm – 3:15pm Afternoon Break			
3:15-4:30	Use of Sales Records	GAP Billing	PWA Overview

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Best Practice Sessions

	Reappraisal	Enforced Collections	IT & System Admin
9:00-10:30	Workflow Queues	Foreclosure Process	Technology Roadmap
10:30am – 10:45am Morning Break			
10:45-12:00	Commercial Schedules	Enforced Collections Queues	Security Best Practices
12:00pm – 1:00pm Lunch: On your own			
1:00-2:15	Sales and Income Approaches	Garnishment Process	Annual Processes (Next 3-6 Months)
2:15pm – 2:30pm Afternoon Break			
2:30-3:30	Field Technology	Payment Management	IT Challenges Q&A
3:30pm – 4:00pm Closing Session:			